



CUSTOMER SUPPORT SERVICES

# Spare parts & repair services

Reduce machine breakdowns by anticipating your spare parts

Considering the current availability and the difficulties of supply of spare parts, we support our customers to choose the spare parts to be put in stock according to their criticality.

In order to maintain a constant level of production, we identify the spare and wear parts that could cause production breakdowns, and are in charge of their supply. This way, you will have the critical parts in advance and improve your reactivity.

Whatever the faulty component (robotics, automation, electrical, electronic, IT, hydraulic, mechanical, etc.), we are committed to sending you the part you need or an alternative solution.

We also repair your defective parts:

**Mechanical:** welding, grinding, machining etc.

**Electronics:** drives, motors, etc.

**Electro-spindles from all brands:** MAKA, OMLAT, HSD, Reckerth etc.

**Our technical team is at your disposal for any support, spare part or repair request:**

**Hotline:**

From 7 a.m. to 8 p.m., from Monday to Friday  
+33 (0)8 99 49 32 05 (premium rate number)

**E-mail:**

supportclient@elyotec.com  
supportclient@eepi-robotics.com

